



Dear Valued Customers & Friends,

In response to the Social Distancing recommendation by the CDC and World Health Organization, we at POINTWEST Bank want to do our part in safeguarding our customers neighbors and employees to exposure to COVID-19 thru limiting face to face contact. It is after careful consideration and continued monitoring of the current events, that we have decided it necessary to temporarily restrict in-bank activities. However, all banking services will continue to be accessible at each of our drive thru locations. We will remain fully staffed and open for business. We will continue to service your banking needs via our drive-thrus, our phones, and our wide range of electronic services.

Effective Thursday, March 19th, banking services at our West, Hewitt, and China Spring locations will be available exclusively in the drive-thru. Access to safety deposit boxes will be available by appointment.

If you'd like assistance or have any questions, we encourage you to contact us at any of the numbers listed below. A member of our team will be able to visit with you about how we can best accommodate your banking needs.

- **West Location:** 254-826-5333
- **Hewitt Location:** 254-666-7333
- **China Spring Location:** 254-836-8233