



Dear Valued Customers & Friends,

In response to the Social Distancing recommendation by the CDC and World Health Organization, we at POINTWEST Bank want to do our part in safeguarding our customers, neighbors, and employees against exposure to COVID-19 through limiting face-to-face contact. It is after careful consideration and continued monitoring of the current events, that we have decided it necessary to temporarily restrict in-bank activities. However, all banking services will continue to be accessible at each of our drive-thru locations. We will remain full staffed and open for business. We will continue to service your banking needs via our drive-thru locations, our phones, and our full suite of online and mobile banking options.

Effective June 29, 2020, banking services at our West, Hewitt and China Spring locations will be available exclusively in the drive-thru. Access to safety deposit boxes will be available by appointment.

If you'd like assistance or have any questions, we encourage you to contact us at any of the numbers listed below. A team member will be able to visit with you about how we can best accommodate your banking needs.

- **West:** **254-826-5333**
- **Hewitt:** **254-666-7333**
- **China Spring:** **254-836-8233**

#INTHISTOGETHER2020